

Supporting Young People Devon and Cornwall Jobcentre Plus



jobcentreplus

Part of the Department
for Work and Pensions

Customer flows on Jobseeker's Allowance

- Around 50% of all jobseekers flow off benefit within 13 wks...
- ...at week 26 around 75% of jobseekers will have flowed- off
- ...and we expect around 90% to leave by week 52,
- leaving around 10% of the most disadvantaged to receive specialist provider support,
- ...but young people tend to find it tougher

Increased support in 2010

Initial focus on young people

- More and earlier Adviser support
 - Young Person's Guarantee
 - Backing Young Britain
-
- Extra help for other customer groups
 - Increased 'outreach' service
 - Moves towards more flexible, personalised services

Increased support for young people

From the start of their claim we will be able to offer young people:

- an additional hour of flexible Adviser support in the first 13 weeks
- additional flexible Adviser Review(s) of up to 30 minutes
- Work Trials – for disadvantaged young people
- access to a mentor
- short work experience placements
- skills referral (or to SW Careers for 18 - 19 year olds)

Increased support for young people

From 13 weeks we will give customers:

- a 30 minute 13 week/initial stage 2 review
- weekly jobsearch reviews
- two further 30 minute adviser interviews

And offer them:

- additional 1 hour of flexible Adviser support between 13 and 26 weeks

Increased support for young people

From 26 weeks we will:

Guarantee all 18-24 year olds claiming Jobseeker's Allowance the offer of a job, training or work experience before they reach 10 months on JSA via:

- unsubsidised or subsidised jobs
- help in setting up their own business
- work- focused training
- internships
- community work experience

This will be delivered with intensive Adviser support, which may be supplemented by employer mentors.

Increased support for young people

Routes into Work

- Help for young people to get a permanent job in a key employment sector
- Sector-specific pre-employment training available if required
- £1,000 recruitment subsidy for employers (120,000 available)
- Hospitality, leisure, travel & tourism now running:
- Soon coming:-
- Retail
- Adult social care
- Facilities management
- Security
- More to come by April 2010

Increased support for young people

Work-focused training

- Help to find a sustainable job as quickly as possible
- Work towards a level 2 or 3 qualification (or in exceptional circumstances to a Skills for Life qualification)

England

- 57,000 new training places delivered flexibly in areas that are relevant to the local job market
- Full-time training option will be tailored to meet individual needs including both vocational skill needs and soft skills

Increased support for young people

Future Jobs Fund

- Future Jobs Fund – 170,000 jobs lasting at least 6 months
- 120,000 for 18-24s on JSA for 6- 10 months
- 50,000 for other jobseekers in the UK's most disadvantaged wards
- First jobs started October 2009 – all start by March 2011.
- All referrals to be made by Jobcentre Plus Advisers
- All jobs to benefit the individual and the local community
- All to pay at least the national minimum wage
- Wide range of jobs on offer across the country

Increased support for young people

Community task force

- Will offer work experience placements of benefit to the community, designed to enhance the employability and work related skills of participants
- Should be flexible and tailored to customer circumstances where possible
- 25 hours a week placement, plus five hours a week supplementary jobsearch activity
- Delivered through contractors
- Government has committed to nationwide availability

Increased support

What's coming up from April 2010

- Help for 16 – 17 year olds
- Extra support for over- 50s
- Removing barriers to training
- Increased focus on mental health issues
- Outreach – taking our services to the community
- Greater flexibility
- More online services

Increased support

What's coming up later in the year

- Flexible New Deal – nationwide
- Skills accounts – England only
- Continued extension of lone parent support
- Revamped support for workers with disabilities